

INCORPORATING: CEMETERIES, CREMATORIA, MUSEUM, HERITAGE SERVICES, FLORISTS, MONUMENT WORKS

## GLASNEVIN TRUST

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## COVID-19 Response: ADDITIONAL REQUIREMENTS 30<sup>th</sup> March 2020.

Glasnevin Trust has a long-standing commitment to upholding the dignity of the deceased and their families at times of burial. Equally, we must also ensure that we protect our staff and that we play our part in protecting the general public in delaying the spread of COVID-19.

Following on from our External Policy document circulated 13th March and additional requirements circulated 19<sup>th</sup> March, , and 27<sup>th</sup> March please see below additional restrictions, which **must** be adhered to, for burials and cremations taking place in all of our cemeteries and crematoria.

- 1. Only immediate family / household of deceased to attend either burials or cremations, with strict social distancing
- 2. For Covid-19 related deaths immediate family only to attend
- 3. Advance notification of COVID-19 related deaths, or those that you are treating as suspected Covid-19 deaths
- 4. Should the deceased have a <u>pacemaker</u> it must be removed for cremation. If not removed for COVID-19 funerals then cremation is not possible and the remains should be buried. This is critical due to the incompatibility of pacemakers with the cremation process
- 5. We should be **notified of the type (and number) of body bag used**
- 6. Currently <u>COVID-19 cremations</u> will be scheduled for <u>before 11am</u> to allow for cleaning of the service area
- 7. If a service is booked in between 11.00-1.00 and subsequently identified as COVID-19 the service will be re-scheduled
- 8. Family should not carry the coffin to the grave side OR into the crematorium service area
- 9. Please notify us in **ADVANCE (one day before) of music requirements**. Music CD's/USB's etc will not be accepted on the day of the service.
- 10. At this time we are not accepting extended services (only 20 min services)
- 11. ALL Glasnevin Trust staff will be wearing gloves to comply with environmental hygiene guidelines
- 12. There will be a designated area for attendees to stand at the graveside AND at the Crematorium Chapel
- 13. For burials the coffin will be lowered immediately.
- 14. For Cremation services the remains will be brought into the chapel and then the family will be directed into the crematorium service area.
- 15. Funeral Directors ONLY to collect ashes from our offices.
- 16. We consider your drivers as our one-to-one contacts onsite.

The deceased family, the Priest/Civil Celebrant MUST be informed of the above and your drivers must facilitate the communication of the above instructions of Glasnevin Trust staff at all times.

Thank you sincerely for your co-operation at this difficult time for all of us.

## The above is an interim position pending Government guidelines specific to the provision of the essential service of burials and cremations due to be issued in the coming days.

## Glasnevin Trust 30/3/2020